

**AGENDA**

**Wednesday March 15, 2023 7:00 p.m. via Zoom**

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| **1.** | **Welcome and Introductions** | **Chair**  | **7:00 p.m.** |
| **2.** | **Approval of March 2023 Minutes** | **Council**  | **7:02 p.m.** |
| **3.** | **Public Comment**  | **Public**  | **7:04 p.m.** |

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| **Council Business:** |  |  |
| **1.** | **Customer Service CX Efforts** | **CDOT**  | **7:10 p.m.** |
| **2.** | **New Canaan Branch Work Update & Schedule Impact** | **CDOT** | **7:40 p.m.** |
| **3.** | **CCRC Data Request Status Update**  | **CDOT** | **7:50 p.m.** |
| **4.** | **Main Line Issues** | **CDOT** | **8:05 p.m.** |
| **5.** | **Branches, Hartford Line and Shoreline Issues** | **Council** | **8:15 p.m.** |
| **6.** | **Legislative Update**  | **Council** | **8:20 p.m.** |
| **7.** | **Old Business / New Business** | **Council** | **8:30 p.m.** |
| **8.** | **Adjourn** | **Council** | **8:40 p.m.** |



**Next Meeting**

**April 19, 2023**

**T.B.D.**