



# AGENDA

Wednesday October 19, 2022 7:00 p.m. via Zoom

- |                                       |         |           |
|---------------------------------------|---------|-----------|
| 1. Welcome and Introductions          | Chair   | 7:00 p.m. |
| 2. Approval of September 2022 Minutes | Council | 7:02 p.m. |
| 3. Public Comment                     | Public  | 7:04 p.m. |

## Council Business:

- |   |         |           |
|---|---------|-----------|
| 1. MNR Customer Service Results                 | MNR     | 7:10 p.m. |
| 2. Service Provider Roundtable                  | CDOT    | 7:25 p.m. |
| 3. Main Line / Branch line Issues               | CDOT    | 7:35 p.m. |
| 3. Hartford Line and Shoreline Issues           | CDOT    | 7:45 p.m. |
| 4. Old Business / New Business                  | CDOT    | 7:55 p.m. |
| 5. CDOT Customer Service Experience Action Plan | CDOT    | 8:00 p.m. |
| 7. CT Rail Plan                                 | Council | 9:00 p.m. |
| 8. Adjourn                                      | Council | 9:15 p.m. |

## Call in:

Topic: CT Rails

Time: October 19, 7:00 PM Eastern Time (US and Canada)

Join Zoom Meeting

<https://us02web.zoom.us/j/82727517048>

Meeting ID: 827 2751 7048

One tap mobile

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**Next Meeting**  
**November 15, 2022**  
**T.B.D.**