



Connecticut Department of Transportation
State Project No. 301-0512

Stamford Transportation Center (STC) Master Plan

CCRC Meeting – Sept. 15, 2021





Stamford Transportation Center Master Plan

- **Welcome**
- **Introductions**
- **STC Master Plan Summary of Scope and Progress to Date**
- **Open Discussion / Questions**



STC Master Plan Boundaries

North State Street

North State Street

South State Street

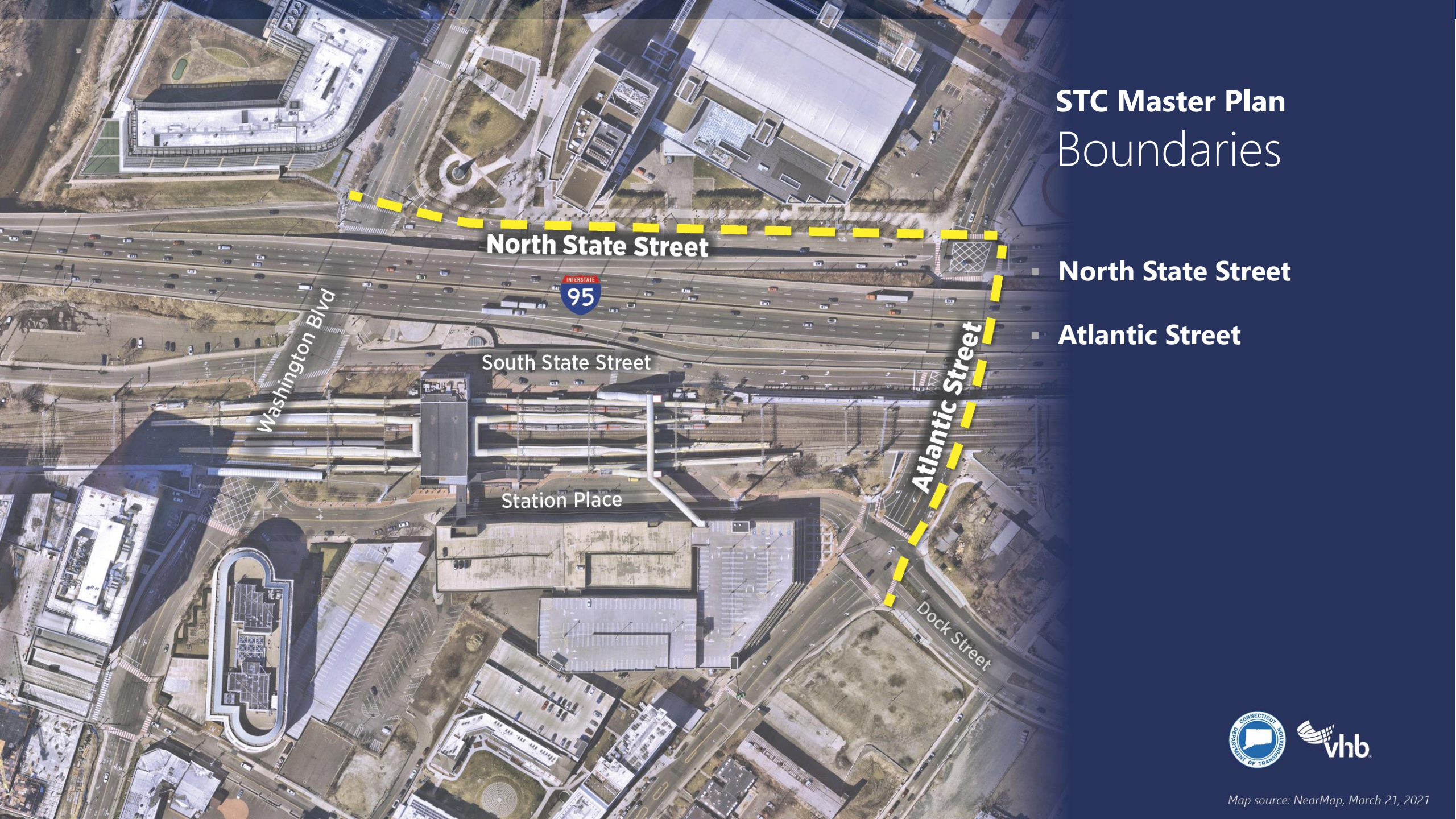
Station Place

Washington Blvd

Atlantic Street

Dock Street





STC Master Plan Boundaries

- North State Street
- Atlantic Street

North State Street

South State Street

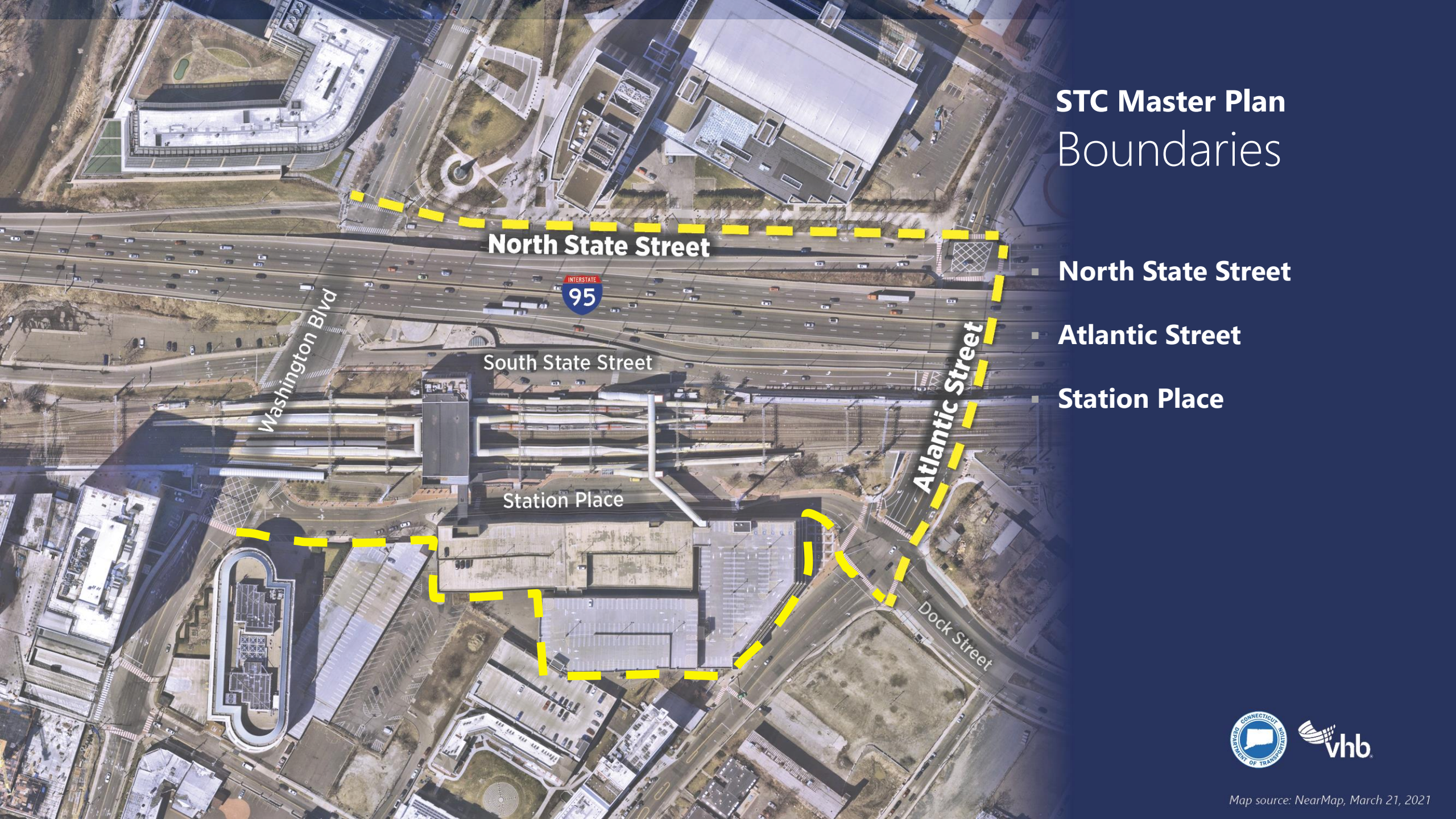
Station Place

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STC Master Plan Boundaries

North State Street



South State Street

Station Place

■ North State Street

■ Atlantic Street

■ Station Place

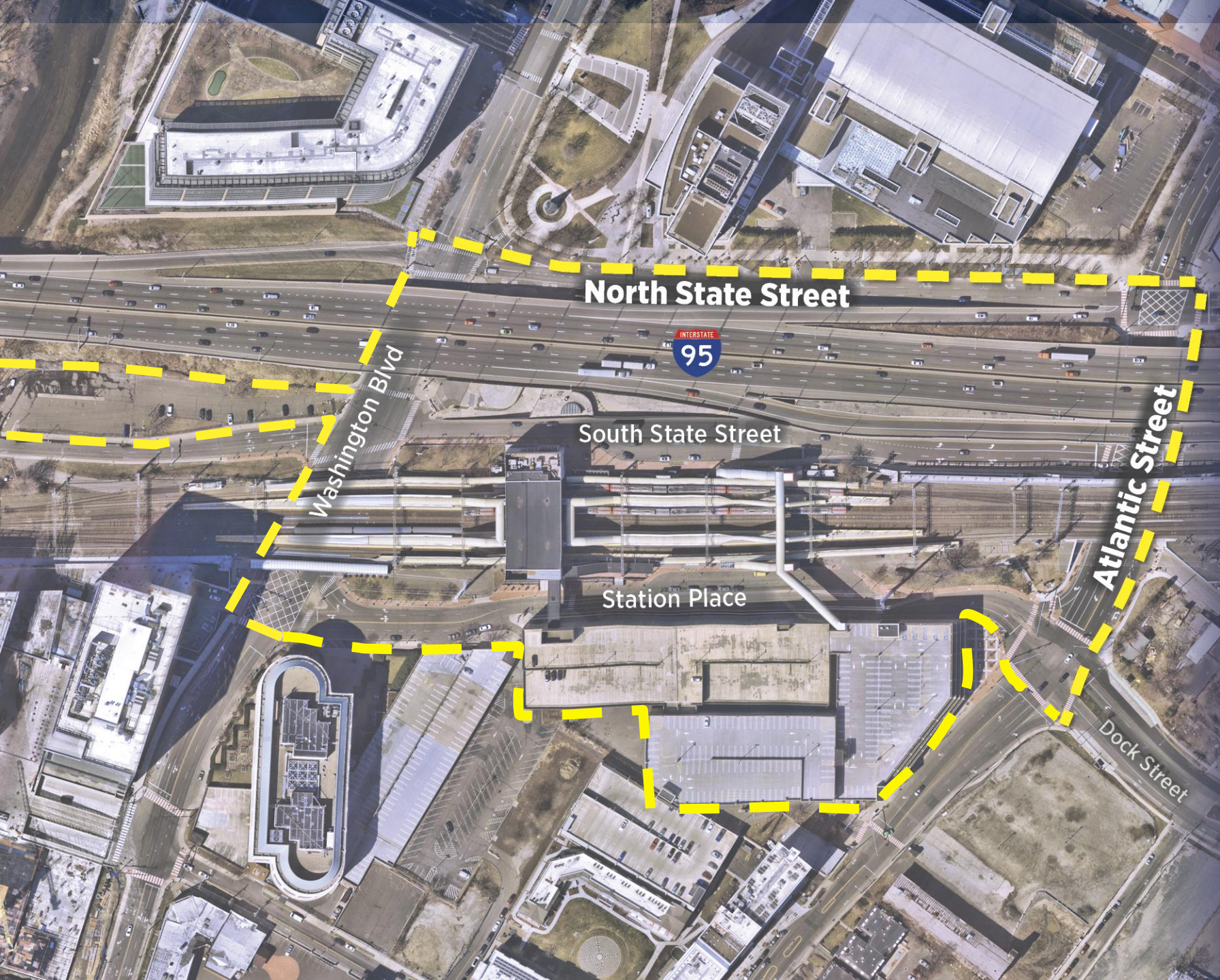
Washington Blvd

Atlantic Street

Dock Street



STC Master Plan Boundaries



North State Street



South State Street

Station Place

Washington Blvd

Atlantic Street

Dock Street

- North State Street
- Atlantic Street
- Station Place
- Washington Blvd



STC Master Plan Summary of Scope and Progress to Date

Need: The layout, functionality, and customer experience of the state's busiest transportation center requires evaluation for improvements.

Purpose: Provide recommendations and conceptual improvements that will lead to increased public and private transit use and enhanced access.

Goal: Develop a Master Plan that provides a new *vision* for the Stamford Transportation Center, transforming the complex into a best-in-class facility.



STC Master Plan Summary of Scope and Progress to Date

Task 1 – Review of Prior Studies

Ongoing review includes:

- 2010 Stamford Transportation Center Master Plan
- 2016 Stamford Bus and Shuttle Study
- 2018 Stamford Transportation Center Inspection Report
- 2014 Stamford Master Plan
- 2016 City of Stamford, Connecticut Transit-Oriented Development Technical Assistance Report

STC Master Plan Summary of Scope and Progress to Date

Task 2 – Research of Comparable State-of-the-Art Projects

Task is complete. Comparable projects included:

- Bradley International Airport (CT)
- Anaheim Regional Transportation Intermodal Center (CA)
- Raleigh Union Station (NC)
- Denver Union Station (CO)
- Moynihan Train Hall at Penn Station (NY)



Credit: Bradley International Airport

STC Master Plan Summary of Scope and Progress to Date

Task 2 – Research of Comparable State-of-the-Art Projects

Key features identified in each:

- Brand identity
- Customer experience
 - Public realm and placemaking
 - Amenities
 - Wayfinding and signage
- Passenger technology
- Intermodal connectivity
- Organized transportation components



Anaheim Regional Transportation Intermodal Center (Credit: VHB)

STC Master Plan Summary of Scope and Progress to Date

Task 3 – Site Visit/Field Walk and Work Session with Department and City Personnel

Task is complete.

- Held virtually due to the COVID-19 pandemic, April 19th and 20th
- Included representatives from CTDOT and City of Stamford

STC Master Plan Summary of Scope and Progress to Date

Task 4 – Data Collection and Review

In addition to prior studies reviewed in Task 1, includes:

- Base Maps
- Zoning Regulations
- Curbside Utilization
- Wayfinding Signage
- Bus and Shuttle Circulation and Ridership
- TNC and Taxi Ridership
- Pedestrian Access
- Bicycle Access and Parking
- Service Access
- Emergency Access
- Development Projects
- Rail Ridership
- Traffic Volumes



STC Master Plan Summary of Scope and Progress to Date

Task 5 – Stakeholder Interviews and Online Surveys

Stakeholder interviews completed (August 11th – September 3rd):

- Amtrak
- City of Stamford
- WestCOG
- Metro North Railroad
- People Friendly Stamford
- Connecticut Commuter Rail Council
- Fusco Management Company
- Charter Communications, Empire State Realty, and Building and Land Technology
- *CTtransit*
- Elected Officials
- CTDOT



STC Master Plan Summary of Scope and Progress to Date

Task 5 – Stakeholder Interviews and Online Surveys

HELP US IMPROVE *YOUR* STAMFORD TRANSPORTATION EXPERIENCE

Take part in an Online Survey and help shape a *Master Plan* for the Stamford Transportation Center (STC)

Please complete the online survey by September 24, 2021.

It only takes about 5 minutes!

<http://metroquestsurvey.com/y6i0j>

The Connecticut Department of Transportation is developing a Master Plan to improve the Stamford Transportation Center and local access to it—**and we want to hear from you!**

What works well today? What should be upgraded? Your experiences and opinions will help shape a transformative vision for future improvements of this facility.



On-line survey is available through Sept. 24th:
<http://metroquestsurvey.com/y6i0j>

Posters are installed throughout the STC, postcards are being distributed, and social media/on-line links are deployed to encourage participation.

STC Master Plan Summary of Scope and Progress to Date

Task 6 – Transformative Vision for Station Place and the STC

Task has not yet been initiated.

6.1 – Transformative Vision for Station Place

- Roadway widening and/or realignment
- Relocation of Eversource transmission poles and lines
- Short-term pick-up/drop-off areas
- Pedestrian, bicycle, and scooter access and walkability improvements
- Public realm improvements
- Site elements and urban design features



STC Master Plan Summary of Scope and Progress to Date

Task 6 – Transformative Vision for Station Place and the STC

Task has not yet been initiated.

6.2 – Transformative Vision for the STC

- Delineate and identify the various transportation modes
- Simplify and ease traveler movements
- Maximize spaces for customer convenience, comfort and safety
- Enhance spaces with a wide variety of food and retail choices
- Provide well-designed restrooms

STC Master Plan Summary of Scope and Progress to Date

Task 7 – Summary of Development Projects

Task is underway.

Task 8 – Traffic

Task is underway. Crash summary memorandum drafted.

Task 9 – Station Area Roads

Task is underway. Initial traffic model is being developed.

Task 10 – Pedestrian Paths of Travel

Task is underway.

Task 11 – Customer Waiting Areas

Task is underway.

Task 12 – Wayfinding Signage

Task is underway.



STC Master Plan Summary of Scope and Progress to Date

Task 13 – Bus and Shuttle Operations

Task is underway. Management plan recommendations are being drafted.

Task 14 – TNC and Taxi Services

Task is underway. Coordination with Task 13 for recommendations for management of taxis and TNCs.

Task 15 – STC 2020 Master Plan

This task has not yet been initiated.

Task 16 – Virtual Public Open Houses

This task has not yet been initiated.

Task 17 – Meetings and Assignment Coordination

Task is underway.



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