CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**March 2020**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(March - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2019 | | | 2,915,570  (February)  -0.7% | | | 6,096,646  (2020)  -0.5% | |
| **On-Time Performance** (OTP)Overall | | | 98.4% | | | 97.5% | |
| Goal: 93.0% AM Peak | | | 97.2% | | | 96.7% | |
| PM Peak | | | 99.0% | | | 98.2% | |
| Weekend | | | 99.3% | | | 98.7% | |
| **Average Train Delay** (min) | | | 12.7 | | | 12.9 | |
| **Cancellations and Terminations** | | | 6 (0.1%) | | | 50 (0.2%) | |
| **Car Availability** (vs Requirement) M8 | | | 100% | | | 100% | |
| **Consist Compliance** AM Peak | | | 100% | | | 98.4% | |
| Goal: 97.0% PM Peak | | | 100% | | | 99.7% | |
| **MDBF** - Mean Distance Between Failure  - M8 Goal: 285,000 12 mo. avg. 407,460  - Coach Goal: 205,000 12 mo. avg. 275,490  - P32 Loco Goal: 21,000 12 mo. avg. 38,926  - BL20 Loco Goal: 13,000 12 mo. avg. 32,215 | | | February  411,998  270,792  35,698  40,641 | | | YTD  319,512  217,505  41,396  20,970 | |
|  | | |  | | |  | |
| Incidents of Note:  **03/03:** 3rd rail failure in GCT on TK4 at 59th St  **03/07:**  New Canaan tree in wire caused fire | | | | | | | |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 99.3% | 94.7% | | 96.1% | 97.8% | | 93.5% |
| Year to Date OTP | 98.0% | 92.1% | | 96.4% | 96.7% | | 93.8% |
| Bus Substitutions | 22 | 0 | | 0 | 0 | | 2 |
| Incidents of Note: 3/07 New Canaan busing (10) due to tree in the wire  3/14 New Canaan busing (12) due to tree trimming | | | | | | | |

**Branch Ridership Totals (February 2020):**

* New Canaan: 111,598 (-0.2%) Danbury: 53,399 (-0.8%) Waterbury: 24,195 (-1.8%)

**Branch Ridership Totals (YTD February 2020):**

* New Canaan: 236,888 (0.0%) Danbury: 111,690 (-2.4%) Waterbury: 49,868 (-2.6%)
* On-Time Performance (YTD March): SLE 96.7% (+0.3%), HL 93.8% (+3.0%)
* Average Weekday Ridership (Nov.): SLE 1,275 (+4.6%), HL 2,315 (+19.5%)
* Average Weekday Ridership (YTD Nov.): SLE 1,301 (+13.4%), HL 2,575 (+38.4%)
* Annulments & Terminations (March): SLE 1 Ann.; 0 Term., HL 4 Ann.; 1 Term.
* Average Weekend Ridership (day) (Nov.): SLE 584 (+9.4%), HL 1,157 (+19.5%)
* Average Weekend Ridership (YTD Nov.): SLE 575 (+8.4%), HL 1,287 (+38.4%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*