CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**March 2020**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(March - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2019 | 2,915,570(February)-0.7% | 6,096,646(2020)-0.5% |
| **On-Time Performance** (OTP)Overall | 98.4% | 97.5% |
| Goal: 93.0% AM Peak | 97.2% | 96.7% |
| PM Peak | 99.0% | 98.2% |
| Weekend | 99.3% | 98.7% |
| **Average Train Delay** (min) | 12.7 | 12.9 |
| **Cancellations and Terminations** | 6 (0.1%) | 50 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% |
| **Consist Compliance** AM Peak | 100% | 98.4% |
| Goal: 97.0% PM Peak | 100% | 99.7% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 285,000 12 mo. avg. 407,460- Coach Goal: 205,000 12 mo. avg. 275,490- P32 Loco Goal: 21,000 12 mo. avg. 38,926- BL20 Loco Goal: 13,000 12 mo. avg. 32,215 | February411,998270,79235,69840,641 | YTD319,512217,50541,39620,970 |
|  |  |  |
| Incidents of Note: **03/03:** 3rd rail failure in GCT on TK4 at 59th St **03/07:**  New Canaan tree in wire caused fire  |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 99.3% | 94.7% | 96.1% | 97.8% | 93.5% |
| Year to Date OTP | 98.0% | 92.1% | 96.4% | 96.7% | 93.8% |
| Bus Substitutions | 22 | 0 | 0 |  0 | 2 |
| Incidents of Note: 3/07 New Canaan busing (10) due to tree in the wire 3/14 New Canaan busing (12) due to tree trimming |

**Branch Ridership Totals (February 2020):**

* New Canaan: 111,598 (-0.2%) Danbury: 53,399 (-0.8%) Waterbury: 24,195 (-1.8%)

**Branch Ridership Totals (YTD February 2020):**

* New Canaan: 236,888 (0.0%) Danbury: 111,690 (-2.4%) Waterbury: 49,868 (-2.6%)
* On-Time Performance (YTD March): SLE 96.7% (+0.3%), HL 93.8% (+3.0%)
* Average Weekday Ridership (Nov.): SLE 1,275 (+4.6%), HL 2,315 (+19.5%)
* Average Weekday Ridership (YTD Nov.): SLE 1,301 (+13.4%), HL 2,575 (+38.4%)
* Annulments & Terminations (March): SLE 1 Ann.; 0 Term., HL 4 Ann.; 1 Term.
* Average Weekend Ridership (day) (Nov.): SLE 584 (+9.4%), HL 1,157 (+19.5%)
* Average Weekend Ridership (YTD Nov.): SLE 575 (+8.4%), HL 1,287 (+38.4%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*