CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**January 2020**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(January - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,409,484(December)-1.7% | 40,234,513(2019)-0.1% |
| **On-Time Performance** (OTP)Overall | 97.0% | 97.0% |
| Goal: 93.0% AM Peak | 96.0% | 96.0% |
| PM Peak | 98.3% | 98.3% |
| Weekend | 97.5% | 97.5% |
| **Average Train Delay** (min) | 13.0 | 13.0 |
| **Cancellations and Terminations** | 19 (0.2%) | 19 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% |
| **Consist Compliance** AM Peak | 97.0% | 97.0% |
| Goal: 97.0% PM Peak | 99.3% | 99.3% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 367,122- Coach Goal: 200,000 12 mo. avg. 284,246- P32 Loco Goal: 21,000 12 mo. avg. 38,105- BL20 Loco Goal: 13,000 12 mo. avg. 33,427 | December2,654,060371,70638,81913,187 | YTD367,122284,24638,10533,427 |
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| Incidents of Note **01/18:** Tr# 6558 struck a trespasser at Mt Vernon East  |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 98.4% | 90.4% | 96.6% | 97.0% | 91.5% |
| Year to Date OTP | 98.4% | 90.4% | 96.6% | 97.0% | 91.5% |
| Bus Substitutions | 0 | 1 | 2 |  1 | 2 |
| Incidents of Note: 1/4 Danbury Tr# 6861 struck vehicle at Redding 1/26 Waterbury busing due to fire at a building near Ansonia Station 1/24 HL Amtrak 470 struck a high rail inspection vehicle |

**Branch Ridership Totals (December 2019):**

* New Canaan: 122,510 (1.4%) Danbury: 57,235 (0.2%) Waterbury: 27,816 (-8.8%)

**Branch Ridership Totals (YTD December 2019):**

* New Canaan: 1,515,710 (-0.6%) Danbury: 724,630 (-2.0%) Waterbury: 336,534 (-1.8%)
* On-Time Performance (YTD January): SLE 97.0% (+5.9%), HL 91.5% (+1.9%)
* Average Weekday Ridership (Dec.): SLE 1,338 (+17.3%), HL 2,484 (+74.6%)
* Average Weekday Ridership (YTD Dec.): SLE 1,365 (+2.8%), HL 2,230 (+42.5%)
* Annulments & Terminations (January): SLE 1 Ann.; 0 Term., HL 3 Ann.; 2 Term.
* Average Weekend Ridership (day) (Dec.): SLE 833 (+29.3%), HL 1,242 (+74.6%)
* Average Weekend Ridership (YTD Dec.): SLE 766 (-1.7%), HL 1,115 (+42.5%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*