CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**November 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(November - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,300,567(September)0.1% | 29,991,082(2019)0.3% |
| **On-Time Performance** (OTP)Overall | 93.6% | 93.2% |
| Goal: 93.0% AM Peak | 88.2% | 91.6% |
| PM Peak | 92.1% | 91.7% |
| Weekend | 97.7% | 96.9% |
| **Average Train Delay** (min) | 14.7 | 13.2 |
| **Cancellations and Terminations** | 30 (0.4%) | 228 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 97.4% | 97.4% |
| Goal: 95.0% PM Peak | 98.7% | 98.1% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 318,820- Coach Goal: 200,000 12 mo. avg. 255,143- P32 Loco Goal: 21,000 12 mo. avg. 33,544- BL20 Loco Goal: 13,000 12 mo. avg. 27,203 | October391,323208,04632,54930,313 | YTD337,697289,46836,72643,420 |
|  |  |  |
| Incidents of Note **11/01:** Lost Power due to tree in wires resulting from storm **11/04:**  Lost Signal Power due to storm **11/18:**  Tr# 1375 struck trespasser west of Pelham **11/27:** Tr# 1576 failed at Harrison causing congestion |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 93.4% | 86.9% | 88.0% | 93.9% | 89.1% |
| Year to Date OTP | 94.3% | 91.5% | 89.8% | 93.1% | 90.9% |
| Bus Substitutions | 2 | 218 | 6 |  4 | 0 |
| Incidents of Note: 11/1-18 Danbury busing due to Tie Replacement 11/1 Waterbury busing due to tree down on mainline 11/27 New Canaan bussing due to track circuit failure |

**Branch Ridership Totals (October 2019):**

* New Canaan: 139,515 (0.2%) Danbury: 63,397 (-4.8%) Waterbury: 26,625 (-3.5%)

**Branch Ridership Totals (YTD October 2019):**

* New Canaan: 1,272,219 (-0.6%) Danbury: 613,088 (-1.3%) Waterbury: 281,446 (-0.6%)
* On-Time Performance (YTD November): SLE 93.1% (+15.5%), HL 90.9% (+11.2%)
* Average Weekday Ridership (Oct.): SLE 1,429 (+26.5%), HL 2,380 (+14.4%)
* Average Weekday Ridership (YTD Oct.): SLE 1,357 (-0.9%), HL 2,151 (+61.3%)
* Annulments & Terminations (November): SLE 11 Ann.; 6 Term., HL 2 Ann.; 1 Term.
* Average Weekend Ridership (day) (Oct.): SLE 600 (-0.3%), HL 1,190 (+14.4%)
* Average Weekend Ridership (YTD Oct..): SLE 755 (-4.7%), HL 1,075 (+61.3%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*