CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**December 2019**

|  |
| --- |
| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(December - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,229,718(November)-1.9% | 36,825,029(2019)0.0% |
| **On-Time Performance** (OTP)Overall | 95.4% | 93.4% |
| Goal: 93.0% AM Peak | 92.1% | 91.7% |
| PM Peak | 96.0% | 92.1% |
| Weekend | 98.5% | 97.0% |
| **Average Train Delay** (min) | 13.4 | 13.2 |
| **Cancellations and Terminations** | 16 (0.2%) | 244 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 97.0% | 97.4% |
| Goal: 95.0% PM Peak | 97.9% | 98.1% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 333,815- Coach Goal: 200,000 12 mo. avg. 262,241- P32 Loco Goal: 21,000 12 mo. avg. 36,141- BL20 Loco Goal: 13,000 12 mo. avg. 25,541 | November364,091196,97060,36518,814 | YTD339,896278,10838,03938,946 |
|  |  |  |
| Incidents of Note **12/02:** Tr# 1711 customer required medical at 125th ST  **12/17:**  Lost Signal Power due to storm & trees **12/19:**  Track circuit down at Port Chester station  |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 96.2% | 86.1% | 94.9% | 95.5% | 87.1% |
| Year to Date OTP | 94.4% | 91.0% | 90.2% | 93.3% | 90.7% |
| Bus Substitutions | 9 | 2 | 1 |  2 | 2 |
| Incidents of Note: 12/18 Danbury busing due to tree down 12/1 Waterbury busing due to Tr# 1991 failure 12/30 New Canaan bussing due to tree in wires |

**Branch Ridership Totals (November 2019):**

* New Canaan: 120,981 (-3.3%) Danbury: 54,307 (-11.8%) Waterbury: 27,272 (-6.4%)

**Branch Ridership Totals (YTD November 2019):**

* New Canaan: 1,393,200 (-0.8%) Danbury: 667,395 (-2.2%) Waterbury: 308,718 (-1.1%)
* On-Time Performance (YTD December): SLE 93.3% (+13.9%), HL 90.7% (+9.7%)
* Average Weekday Ridership (Nov.): SLE 1,473 (+33.8%), HL 2,767 (+19.5%)
* Average Weekday Ridership (YTD Nov.): SLE 1,367 (+1.7%), HL 2,427 (+55.1%)
* Annulments & Terminations (December): SLE 2 Ann.; 2 Term., HL 4 Ann.; 2 Term.
* Average Weekend Ridership (day) (Nov.): SLE 807 (+3.6%), HL 1,383 (+19.5%)
* Average Weekend Ridership (YTD Nov.): SLE 760 (-3.9%), HL 1,214 (+55.1%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*