CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**October 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(October - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2018 | | | 3,300,567  (September)  0.1% | | | 29,991,082  (2019)  0.3% | |
| **On-Time Performance** (OTP)Overall | | | 94.2% | | | 93.1% | |
| Goal: 93.0% AM Peak | | | 92.6% | | | 91.9% | |
| PM Peak | | | 93.0% | | | 91.7% | |
| Weekend | | | 98.7% | | | 96.8% | |
| **Average Train Delay** (min) | | | 16.5 | | | 13.1 | |
| **Cancellations and Terminations** | | | 18 (0.2%) | | | 198 (0.2%) | |
| **Car Availability** (vs Requirement) M8 | | | 100% | | | 100% Goal | |
| **Consist Compliance** AM Peak | | | 98.5% | | | 97.4% | |
| Goal: 95.0% PM Peak | | | 99.4% | | | 98.1% | |
| **MDBF** - Mean Distance Between Failure  - M8 Goal: 280,000 12 mo. avg. 290,499  - Coach Goal: 200,000 12 mo. avg. 267,617  - P32 Loco Goal: 21,000 12 mo. avg. 32,160  - BL20 Loco Goal: 13,000 12 mo. avg. 27,586 | | | September  253,675  274,937  25,899  35,749 | | | YTD  332,334  302,722  37,283  40,052 | |
|  | | |  | | |  | |
| Incidents of Note  **10/09:** TRESPASSER STRUCK ON TK 4 NEAR MELROSE  **10/28:** TRESPASSER ON TRACKS NORTH OF 125TH ST  **10/31:** THUNDERSTORM CAUSED LOSS OF SIGNAL POWER | | | | | | | |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 96.2% | 92.8% | | 88.0% | 94.7% | | 89.4% |
| Year to Date OTP | 94.3% | 91.9% | | 90.0% | 93.0% | | 91.0% |
| Bus Substitutions | 5 | 323 | | 85 | 2 | | 2 |
| Incidents of Note: 10/1-30 Danbury busing due to Tie Replacement  10/1-06 Waterbury busing due to Tie Replacement  10/16,17,31 New Canaan bussing due to trees down | | | | | | | |

**Branch Ridership Totals (September 2019):**

* New Canaan: 124,446 (4.8%) Danbury: 59,258 (0.7%) Waterbury: 25,147 (-10.6%)

**Branch Ridership Totals (YTD September 2019):**

* New Canaan: 1,132,704 (-0.7%) Danbury: 549,691 (-0.8%) Waterbury: 254,821 (-0.2%)
* On-Time Performance (YTD October): SLE 93.0% (+16.9%), HL 91.0% (+11.3%)
* Average Weekday Ridership (Sept.): SLE 1,487 (+26.9%), HL 2,561 (+31.0%)
* Average Weekday Ridership (YTD Sept.): SLE 1,349 (-3.3%), HL 2,125 (+82.8%)
* Annulments & Terminations (October): SLE 5 Ann.; 1 Term., HL 1 Ann.; 1 Term.
* Average Weekend Ridership (day) (Sept.): SLE 872 (+8.3%), HL 1,280 (+31.0%)
* Average Weekend Ridership (YTD Sept.): SLE 772 (-5.0%), HL 1,063 (+82.8%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*