CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**October 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(October - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,300,567(September)0.1% | 29,991,082(2019)0.3% |
| **On-Time Performance** (OTP)Overall | 94.2% | 93.1% |
| Goal: 93.0% AM Peak | 92.6% | 91.9% |
| PM Peak | 93.0% | 91.7% |
| Weekend | 98.7% | 96.8% |
| **Average Train Delay** (min) | 16.5 | 13.1 |
| **Cancellations and Terminations** | 18 (0.2%) | 198 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 98.5% | 97.4% |
| Goal: 95.0% PM Peak | 99.4% | 98.1% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 290,499- Coach Goal: 200,000 12 mo. avg. 267,617- P32 Loco Goal: 21,000 12 mo. avg. 32,160- BL20 Loco Goal: 13,000 12 mo. avg. 27,586 | September253,675274,93725,89935,749 | YTD332,334302,72237,28340,052 |
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| Incidents of Note **10/09:** TRESPASSER STRUCK ON TK 4 NEAR MELROSE **10/28:** TRESPASSER ON TRACKS NORTH OF 125TH ST **10/31:** THUNDERSTORM CAUSED LOSS OF SIGNAL POWER |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 96.2% | 92.8% | 88.0% | 94.7% | 89.4% |
| Year to Date OTP | 94.3% | 91.9% | 90.0% | 93.0% | 91.0% |
| Bus Substitutions | 5 | 323 | 85 |  2 | 2 |
| Incidents of Note: 10/1-30 Danbury busing due to Tie Replacement 10/1-06 Waterbury busing due to Tie Replacement 10/16,17,31 New Canaan bussing due to trees down |

**Branch Ridership Totals (September 2019):**

* New Canaan: 124,446 (4.8%) Danbury: 59,258 (0.7%) Waterbury: 25,147 (-10.6%)

**Branch Ridership Totals (YTD September 2019):**

* New Canaan: 1,132,704 (-0.7%) Danbury: 549,691 (-0.8%) Waterbury: 254,821 (-0.2%)
* On-Time Performance (YTD October): SLE 93.0% (+16.9%), HL 91.0% (+11.3%)
* Average Weekday Ridership (Sept.): SLE 1,487 (+26.9%), HL 2,561 (+31.0%)
* Average Weekday Ridership (YTD Sept.): SLE 1,349 (-3.3%), HL 2,125 (+82.8%)
* Annulments & Terminations (October): SLE 5 Ann.; 1 Term., HL 1 Ann.; 1 Term.
* Average Weekend Ridership (day) (Sept.): SLE 872 (+8.3%), HL 1,280 (+31.0%)
* Average Weekend Ridership (YTD Sept.): SLE 772 (-5.0%), HL 1,063 (+82.8%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*