CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**September 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(September - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,414,142(August)-0.3% | 26,690,514(2019)0.4% |
| **On-Time Performance** (OTP)Overall | 91.0% | 93.0% |
| Goal: 93.0% AM Peak | 88.6% | 91.9% |
| PM Peak | 84.7% | 91.5% |
| Weekend | 97.0% | 96.6% |
| **Average Train Delay** (min) | 12.1 | 12.7 |
| **Cancellations and Terminations** | 9 (0.1%) | 181 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 98.2% | 97.3% |
| Goal: 95.0% PM Peak | 98.8% | 97.9% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 259,867- Coach Goal: 200,000 12 mo. avg. 223,386- P32 Loco Goal: 21,000 12 mo. avg. 30,903- BL20 Loco Goal: 13,000 12 mo. avg. 23,438 | August245,064124,33032,57822,679 | YTD345,444306,37839,38036,080 |
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| Incidents of Note **9/05:** CRACKED FROG AT CP3 **9/12:** CATENARY WIRE DAMAGE ON TRACK 4 EAST OF CP217 **9/23:** TRESPASSER STRUCK ON TK 4 NEAR TREMONT **9/26:**  DEFECTIVE INSULATED JOINT AT CP3 |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 91.8% | 92.9% | 92.1% | 95.7% | 90.7% |
| Year to Date OTP | 94.1% | 91.8% | 90.2% | 92.8% | 91.2% |
| Bus Substitutions | 0 | 143 | 141 |  0 | 0 |
| Incidents of Note: 9/16-30 Danbury busing due to Tie Replacement 9/20-30 Waterbury busing due to Tie Replacement |

**Branch Ridership Totals (August 2019):**

* New Canaan: 125,987 (-3.7%) Danbury: 61,871 (-5.3%) Waterbury: 31,615 (2.0%)

**Branch Ridership Totals (YTD August 2019):**

* New Canaan: 1,008,258 (-1.3%) Danbury: 490,433 (-1.0%) Waterbury: 229,674 (1.0%)
* On-Time Performance (YTD September): SLE 92.8% (+14.9%), HL 91.2% (+12.8%)
* Average Weekday Ridership (August): SLE 1,568 (+22.6%), HL 2,330 (+28.5%)
* Average Weekday Ridership (YTD August.): SLE 1,331 (-6.4%), HL 2,071 (+78.1%)
* Annulments & Terminations (September): SLE 2 Ann.; 0 Term., HL 0 Ann.; 0 Term.
* Average Weekend Ridership (day) (August.): SLE 978 (+8.7%), HL 1,165 (+28.5%)
* Average Weekend Ridership (YTD August.): SLE 760 (-6.7%), HL 1,035 (+78.1%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*