CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**September 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(September - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2018 | | | 3,414,142  (August)  -0.3% | | | 26,690,514  (2019)  0.4% | |
| **On-Time Performance** (OTP)Overall | | | 91.0% | | | 93.0% | |
| Goal: 93.0% AM Peak | | | 88.6% | | | 91.9% | |
| PM Peak | | | 84.7% | | | 91.5% | |
| Weekend | | | 97.0% | | | 96.6% | |
| **Average Train Delay** (min) | | | 12.1 | | | 12.7 | |
| **Cancellations and Terminations** | | | 9 (0.1%) | | | 181 (0.2%) | |
| **Car Availability** (vs Requirement) M8 | | | 100% | | | 100% Goal | |
| **Consist Compliance** AM Peak | | | 98.2% | | | 97.3% | |
| Goal: 95.0% PM Peak | | | 98.8% | | | 97.9% | |
| **MDBF** - Mean Distance Between Failure  - M8 Goal: 280,000 12 mo. avg. 259,867  - Coach Goal: 200,000 12 mo. avg. 223,386  - P32 Loco Goal: 21,000 12 mo. avg. 30,903  - BL20 Loco Goal: 13,000 12 mo. avg. 23,438 | | | August  245,064  124,330  32,578  22,679 | | | YTD  345,444  306,378  39,380  36,080 | |
|  | | |  | | |  | |
| Incidents of Note  **9/05:** CRACKED FROG AT CP3  **9/12:** CATENARY WIRE DAMAGE ON TRACK 4 EAST OF CP217  **9/23:** TRESPASSER STRUCK ON TK 4 NEAR TREMONT  **9/26:**  DEFECTIVE INSULATED JOINT AT CP3 | | | | | | | |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 91.8% | 92.9% | | 92.1% | 95.7% | | 90.7% |
| Year to Date OTP | 94.1% | 91.8% | | 90.2% | 92.8% | | 91.2% |
| Bus Substitutions | 0 | 143 | | 141 | 0 | | 0 |
| Incidents of Note: 9/16-30 Danbury busing due to Tie Replacement  9/20-30 Waterbury busing due to Tie Replacement | | | | | | | |

**Branch Ridership Totals (August 2019):**

* New Canaan: 125,987 (-3.7%) Danbury: 61,871 (-5.3%) Waterbury: 31,615 (2.0%)

**Branch Ridership Totals (YTD August 2019):**

* New Canaan: 1,008,258 (-1.3%) Danbury: 490,433 (-1.0%) Waterbury: 229,674 (1.0%)
* On-Time Performance (YTD September): SLE 92.8% (+14.9%), HL 91.2% (+12.8%)
* Average Weekday Ridership (August): SLE 1,568 (+22.6%), HL 2,330 (+28.5%)
* Average Weekday Ridership (YTD August.): SLE 1,331 (-6.4%), HL 2,071 (+78.1%)
* Annulments & Terminations (September): SLE 2 Ann.; 0 Term., HL 0 Ann.; 0 Term.
* Average Weekend Ridership (day) (August.): SLE 978 (+8.7%), HL 1,165 (+28.5%)
* Average Weekend Ridership (YTD August.): SLE 760 (-6.7%), HL 1,035 (+78.1%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*