CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**July 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(July - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,467,087(June)-0.3% | 19,770,876(2019)0.8% |
| **On-Time Performance** (OTP)Overall | 90.3% | 93.7% |
| Goal: 93.0% AM Peak | 89.5% | 92.2% |
| PM Peak | 88.2% | 92.8% |
| Weekend | 96.3% | 97.0% |
| **Average Train Delay** (min) | 13.0 | 12.4 |
| **Cancellations and Terminations** | 27 (0.3%) | 143 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 97.9% | 96.9% |
| Goal: 95.0% PM Peak | 97.9% | 97.6% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 224,673- Coach Goal: 200,000 12 mo. avg. 191,905- P32 Loco Goal: 21,000 12 mo. avg. 24,669- BL20 Loco Goal: 13,000 12 mo. avg. 23,844 | June1,272,543693,0898178,93045,360 | YTD342,190393,46048,10458,412 |
|  |  |  |
| Incidents of Note**7/16:** AM delays – Truck struck Park Ave Viaduct**7/18:** PM delays – Tr# 1882 disabled at Darien Station causing congestion**7/19:** delays – Tree in catenary wires due to storm**7/25:**  delays – Signal power disturbance resulted in loss of control**7/31:** PM delays – Storm caused various track circuit problems |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 92.9% | 81.1% | 87.4% | 85.3% | 90.1% |
| Year to Date OTP | 95.1% | 92.2% | 90.5% | 92.1% | 91.5% |
| Bus Substitutions | 271 | 58 | 5 |  69\* | 2 |
| Incidents of Note: 7/1-7/31 \* SLE: Amtrak Undercutting Program, limited Bussing on SLE 7/1-8 New Canaan busing due Atlantic St Project 7/21 New Canaan busing due to tree in wire 7/19-28 Danbury busing due to Grade Crossing work |

**Branch Ridership Totals (June 2019):**

* New Canaan: 128,980 (-5.5%) Danbury: 62,379 (-4.0%) Waterbury: 29,356 (-2.4%)

**Branch Ridership Totals (YTD June 2019):**

* New Canaan: 756,705 (-0.2%) Danbury: 364,137 (-0.7%) Waterbury: 167,622 (1.3%)
* On-Time Performance (YTD July): SLE 92.1% (+5.4%), HL 91.5% (+12.1%)
* Average Weekday Ridership (May): SLE 1,380 (+1.7%), HL 2,338 (+73.6%)
* Average Weekday Ridership (YTD May.): SLE 1,257 (-13.4%), HL 2,000 (+135.6%)
* Annulments & Terminations (July): SLE 9 Ann.; 2 Term., HL 2 Ann.; 0 Term.
* Average Weekend Ridership (day) (May.): SLE 835 (-6.4%), HL 1,169 (+73.6%)
* Average Weekend Ridership (YTD May.): SLE 651 (-13.0%), HL 1,000 (+135.6%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*