CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**August 2019**

|  |  |  |  |  |  |  |  |
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| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(August - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2018 | | | 3,505,496  (July)  -1.4% | | | 23,276,372  (2019)  0.5% | |
| **On-Time Performance** (OTP)Overall | | | 90.4% | | | 93.2% | |
| Goal: 93.0% AM Peak | | | 92.7% | | | 92.2% | |
| PM Peak | | | 91.7% | | | 92.8% | |
| Weekend | | | 93.2% | | | 96.6% | |
| **Average Train Delay** (min) | | | 14.8 | | | 12.8 | |
| **Cancellations and Terminations** | | | 29 (0.3%) | | | 172 (0.3%) | |
| **Car Availability** (vs Requirement) M8 | | | 100% | | | 100% Goal | |
| **Consist Compliance** AM Peak | | | 98.8% | | | 97.2% | |
| Goal: 95.0% PM Peak | | | 98.7% | | | 97.8% | |
| **MDBF** - Mean Distance Between Failure  - M8 Goal: 280,000 12 mo. avg. 257,158  - Coach Goal: 200,000 12 mo. avg. 215,725  - P32 Loco Goal: 21,000 12 mo. avg. 26,669  - BL20 Loco Goal: 13,000 12 mo. avg. 22,990 | | | July  658,097  373,574  21,620  15,237 | | | YTD  367,978  390,401  40,655  39,909 | |
|  | | |  | | |  | |
| Incidents of Note  **8/04:** loss of signal power due to weather conditions  **8/19:** loss of signal power due to weather conditions  **8/21:** 21 switch at CP 3 was flashing out of correspondence  **8/30:**  catenary wire was down east of Green’s Farm | | | | | | | |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 89.6% | 81.1% | | 86.3% | 94.9% | | 89.4% |
| Year to Date OTP | 94.4% | 92.2% | | 90.0% | 92.4% | | 91.3% |
| Bus Substitutions | 6 | 7 | | 0 | 6\* | | 10 |
| Incidents of Note: 8/1-8/2 \* SLE: Amtrak Undercutting Program, limited Bussing on SLE  8/7 New Canaan busing due to tree in wire  8/3 Danbury busing due to heat kink in rail | | | | | | | |

**Branch Ridership Totals (July 2019):**

* New Canaan: 125,566 (-5.1%) Danbury: 64,425 (1.4%) Waterbury: 30,437 (-1.0%)

**Branch Ridership Totals (YTD July 2019):**

* New Canaan: 882,271 (-1.0%) Danbury: 428,562 (-0.4%) Waterbury: 198,059 (0.9%)
* On-Time Performance (YTD August): SLE 92.4% (+10.8%), HL 91.4% (+10.1%)
* Average Weekday Ridership (May): SLE 1,541 +10.4%), HL 2,236 (+17.9%)
* Average Weekday Ridership (YTD May.): SLE 1,298 (-10.1%), HL 2,034 (+90.1%)
* Annulments & Terminations (August): SLE 0 Ann.; 2 Term., HL 8 Ann.; 2 Term.
* Average Weekend Ridership (day) (May.): SLE 1,193 (+6.0%), HL 1,118 (+17.9%)
* Average Weekend Ridership (YTD May.): SLE 729 (-9.2%), HL 1,017 (+90.1%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*