CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**August 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(August - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2018 | 3,505,496(July)-1.4% | 23,276,372(2019)0.5% |
| **On-Time Performance** (OTP)Overall | 90.4% | 93.2% |
| Goal: 93.0% AM Peak | 92.7% | 92.2% |
| PM Peak | 91.7% | 92.8% |
| Weekend | 93.2% | 96.6% |
| **Average Train Delay** (min) | 14.8 | 12.8 |
| **Cancellations and Terminations** | 29 (0.3%) | 172 (0.3%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 98.8% | 97.2% |
| Goal: 95.0% PM Peak | 98.7% | 97.8% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 257,158- Coach Goal: 200,000 12 mo. avg. 215,725- P32 Loco Goal: 21,000 12 mo. avg. 26,669- BL20 Loco Goal: 13,000 12 mo. avg. 22,990 | July658,097373,57421,62015,237 | YTD367,978390,40140,65539,909 |
|  |  |  |
| Incidents of Note**8/04:** loss of signal power due to weather conditions**8/19:** loss of signal power due to weather conditions**8/21:** 21 switch at CP 3 was flashing out of correspondence**8/30:**  catenary wire was down east of Green’s Farm |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 89.6% | 81.1% | 86.3% | 94.9% | 89.4% |
| Year to Date OTP | 94.4% | 92.2% | 90.0% | 92.4% | 91.3% |
| Bus Substitutions | 6 | 7 | 0 |  6\* | 10 |
| Incidents of Note: 8/1-8/2 \* SLE: Amtrak Undercutting Program, limited Bussing on SLE 8/7 New Canaan busing due to tree in wire 8/3 Danbury busing due to heat kink in rail |

**Branch Ridership Totals (July 2019):**

* New Canaan: 125,566 (-5.1%) Danbury: 64,425 (1.4%) Waterbury: 30,437 (-1.0%)

**Branch Ridership Totals (YTD July 2019):**

* New Canaan: 882,271 (-1.0%) Danbury: 428,562 (-0.4%) Waterbury: 198,059 (0.9%)
* On-Time Performance (YTD August): SLE 92.4% (+10.8%), HL 91.4% (+10.1%)
* Average Weekday Ridership (May): SLE 1,541 +10.4%), HL 2,236 (+17.9%)
* Average Weekday Ridership (YTD May.): SLE 1,298 (-10.1%), HL 2,034 (+90.1%)
* Annulments & Terminations (August): SLE 0 Ann.; 2 Term., HL 8 Ann.; 2 Term.
* Average Weekend Ridership (day) (May.): SLE 1,193 (+6.0%), HL 1,118 (+17.9%)
* Average Weekend Ridership (YTD May.): SLE 729 (-9.2%), HL 1,017 (+90.1%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*