CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**May 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(May - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2017 | | | 3,445,331  (April)  2.2% | | | 12,789,825  (2019)  1.3% | |
| **On-Time Performance** (OTP)Overall | | | 93.6% | | | 94.2% | |
| Goal: 93.0% AM Peak | | | 95.5% | | | 96.1% | |
| PM Peak | | | 91.4% | | | 93.7% | |
| Weekend | | | 97.2% | | | 97.3% | |
| **Average Train Delay** (min) | | | 14.9 | | | 12.2 | |
| **Cancellations and Terminations** | | | 23 (0.3%) | | | 81 (0.2%) | |
| **Car Availability** (vs Requirement) M8 | | | 100% | | | 100% Goal | |
| **Consist Compliance** AM Peak | | | 98.4% | | | 96.4% | |
| Goal: 95.0% PM Peak | | | 98.2% | | | 97.4% | |
| **MDBF** - Mean Distance Between Failure  - M8 Goal: 280,000 12 mo. avg. 200,606  - Coach Goal: 200,000 12 mo. avg. 165,387  - P32 Loco Goal: 21,000 12 mo. avg. 21,595  - BL20 Loco Goal: 13,000 12 mo. avg. 17,534 | | | April  524,260  365,287  37,001  34,100 | | | YTD  260,898  321,226  41,075  46,579 | |
|  | | |  | | |  | |
| Incidents of Note  **5/01:** AM delays – Tr# 1551 struck trespasser at Fordham  **5/13:** PMdelays – Lost Control of CP217 due to signal power disturbance  **5/20:** PM delays – Heavy Rain causing track circuit issues  **5/21:** PMdelays – Track Circuit issue lower level blocking tracks 108-111  **5/22:** AM delays – PAV Bridge strike at 125th St.  **5/24:** PM delays – Trees on fire at Wakefield  **5/28:** AM delays – Substation breaker failure in Byram | | | | | | | |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 95.8% | 90.0% | | 95.7% | 90.9% | | 93.3% |
| Year to Date OTP | 95.7% | 94.6% | | 91.2% | 94.1% | | 91.5% |
| Bus Substitutions | 78 | 1 | | 0 | 66\* | | 4 |
| Incidents of Note: 5/1-5/31 \* SLE: Amtrak Undercutting Program, limited Bussing on SLE  5/17-19 New Canaan busing due Signal Replacement Project  5/19 Danbury bus due to vehicle on track | | | | | | | |

**Branch Ridership Totals (April 2019):**

* New Canaan: 131,526 (5.4%) Danbury: 62,683 (2.9%) Waterbury: 29,112 (6.3%)

**Branch Ridership Totals (YTD April 2019):**

* New Canaan: 492,651 (1.3%) Danbury: 237,014 (0.0%) Waterbury: 108,460 (1.5%)
* On-Time Performance (YTD May): SLE 94.1% (+3.1%), HL 91.5% (+7.8%)
* Average Weekday Ridership (April): SLE 1,274 (-17.9%), HL 1,936 (+110.9%)
* Average Weekday Ridership (YTD April.): SLE 1,205 (-19.2%), HL 1,927 (+132.9%)
* Annulments & Terminations (May): SLE 10 Ann.; 0 Term., HL 2 Ann.; 2 Term.
* Average Weekend Ridership (day) (April.): SLE 674 (-0.8%), HL 968 (+110.9%)
* Average Weekend Ridership (YTD April.): SLE 576 (-17.2%), HL 963 (+132.9%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*