CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**May 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(May - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2017 | 3,445,331(April)2.2% | 12,789,825(2019)1.3% |
| **On-Time Performance** (OTP)Overall | 93.6% | 94.2% |
| Goal: 93.0% AM Peak | 95.5% | 96.1% |
| PM Peak | 91.4% | 93.7% |
| Weekend | 97.2% | 97.3% |
| **Average Train Delay** (min) | 14.9 | 12.2 |
| **Cancellations and Terminations** | 23 (0.3%) | 81 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 98.4% | 96.4% |
| Goal: 95.0% PM Peak | 98.2% | 97.4% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 200,606- Coach Goal: 200,000 12 mo. avg. 165,387- P32 Loco Goal: 21,000 12 mo. avg. 21,595- BL20 Loco Goal: 13,000 12 mo. avg. 17,534 | April524,260365,28737,00134,100 | YTD260,898321,22641,07546,579 |
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| Incidents of Note**5/01:** AM delays – Tr# 1551 struck trespasser at Fordham**5/13:** PMdelays – Lost Control of CP217 due to signal power disturbance**5/20:** PM delays – Heavy Rain causing track circuit issues**5/21:** PMdelays – Track Circuit issue lower level blocking tracks 108-111**5/22:** AM delays – PAV Bridge strike at 125th St.**5/24:** PM delays – Trees on fire at Wakefield**5/28:** AM delays – Substation breaker failure in Byram |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 95.8% | 90.0% | 95.7% | 90.9% | 93.3% |
| Year to Date OTP | 95.7% | 94.6% | 91.2% | 94.1% | 91.5% |
| Bus Substitutions | 78 | 1 | 0 |  66\* | 4 |
| Incidents of Note: 5/1-5/31 \* SLE: Amtrak Undercutting Program, limited Bussing on SLE 5/17-19 New Canaan busing due Signal Replacement Project 5/19 Danbury bus due to vehicle on track |

**Branch Ridership Totals (April 2019):**

* New Canaan: 131,526 (5.4%) Danbury: 62,683 (2.9%) Waterbury: 29,112 (6.3%)

**Branch Ridership Totals (YTD April 2019):**

* New Canaan: 492,651 (1.3%) Danbury: 237,014 (0.0%) Waterbury: 108,460 (1.5%)
* On-Time Performance (YTD May): SLE 94.1% (+3.1%), HL 91.5% (+7.8%)
* Average Weekday Ridership (April): SLE 1,274 (-17.9%), HL 1,936 (+110.9%)
* Average Weekday Ridership (YTD April.): SLE 1,205 (-19.2%), HL 1,927 (+132.9%)
* Annulments & Terminations (May): SLE 10 Ann.; 0 Term., HL 2 Ann.; 2 Term.
* Average Weekend Ridership (day) (April.): SLE 674 (-0.8%), HL 968 (+110.9%)
* Average Weekend Ridership (YTD April.): SLE 576 (-17.2%), HL 963 (+132.9%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*