CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**April 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(April - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2017 | 3,275,812(March)1.6% | 9,344,494(2019)1.0% |
| **On-Time Performance** (OTP)Overall | 93.5% | 94.3% |
| Goal: 93.0% AM Peak | 96.1% | 92.7% |
| PM Peak | 93.8% | 94.3% |
| Weekend | 95.3% | 97.3% |
| **Average Train Delay** (min) | 11.5 | 11.3 |
| **Cancellations and Terminations** | 12 (0.1%) | 58 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 98.3% | 95.8% |
| Goal: 95.0% PM Peak | 99.1% | 97.2% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 196,256- Coach Goal: 200,000 12 mo. avg. 159,009- P32 Loco Goal: 21,000 12 mo. avg. 20,255- BL20 Loco Goal: 13,000 12 mo. avg. 16,594 | March261,054503,40763,75637,008 | YTD222,168308,63742,64135,212 |
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| Incidents of Note**4/02:** AM delays – Unable to close Cos Cob Bridge after scheduled opening**4/05:** PMdelays – Track Equipment disabled Tk4 west of Greenwich**4/06:** delays – Tk3 OOS due to Capital Work on Cos Cob Bridge**4/08:** PMdelays – Tk3 OOS due to Capital Work on Cos Cob Bridge**4/15:** PM delays – GCT congestion due to Tr# 855 disabled |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 93.7% | 94.0% | 87.3% | 94.4% | 90.8% |
| Year to Date OTP | 95.6% | 95.8% | 90.0% | 94.9% | 91.0% |
| Bus Substitutions | 2 | 0 | 1 |  96\* | 2 |
| Incidents of Note: 4/1-4/13 \* SLE: Equipment reliability issues, programmed bussing on SLE 4/14-4/30 \* SLE: Amtrak Undercutting Program, limited Bussing on SLE 4/4 New Canaan busing due to tree in wire 4/9 Waterbury bus due to equipment failure |

**Branch Ridership Totals (March 2019):**

* New Canaan: 124,139 (-1.6%) Danbury: 59,907 (-2.0%) Waterbury: 28,171 (1.0%)

**Branch Ridership Totals (YTD March 2019):**

* New Canaan: 361,125 (-0.2%) Danbury: 174,331 (-1.0%) Waterbury: 79,348 (-0.1%)
* On-Time Performance (YTD April): SLE 94.9% (+1.1%), HL 91.0% (+7.8%)
* Average Weekday Ridership (March): SLE 1,252 (-7.4%), HL 2,051 (+146.0%)
* Average Weekday Ridership (YTD March.): SLE 1,183 (-19.6%), HL 1,924 (+141.3%)
* Annulments & Terminations (April): SLE 4 Ann.; 1 Term., HL 3 Ann.; 1 Term.
* Average Weekend Ridership (day) (March.): SLE 567 (-20.9%), HL 1,026 (+146.0%)
* Average Weekend Ridership (YTD March.): SLE 543 (-22.6%), HL 962 (+141.3%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*