CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**March 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(March - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2017 | 2,881,054(February)-0.3% | 6,068,682(2019)0.8% |
| **On-Time Performance** (OTP)Overall | 93.4% | 94.6% |
| Goal: 93.0% AM Peak | 89.4% | 91.5% |
| PM Peak | 91.5% | 94.5% |
| Weekend | 98.4% | 97.9% |
| **Average Train Delay** (min) | 11.0 | 11.3 |
| **Cancellations and Terminations** | 11 (0.1%) | 46 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 98.4% | 95.5% |
| Goal: 95.0% PM Peak | 98.7% | 96.8% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 203,760- Coach Goal: 200,000 12 mo. avg. 158,363- P32 Loco Goal: 21,000 12 mo. avg. 19,520- BL20 Loco Goal: 13,000 12 mo. avg. 15,235 | February162,205446,21134,20530,027 | YTD205,965255,51836,30722,876 |
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| Incidents of Note**3/01:** AM delays – Fenimore bridge struck by motor vehicle in Mamaroneck**3/05:** AMdelays – CP1 track circuit down in GCT**3/07:** PM delays – Broken rail TK1 in PAT**3/15:** PM delays – Track condition on TK4 near Riverside**3/22:** AM delays – Broken rail TK2 in PAT**3/29:** PM delays – Power Transformer failure at Sasco Creek |
| **MONTHLY REPORT – Branch Lines and Shore Line East** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 95.8% | 96.7% | 89.4% | 97.5% | 92.2% |
| Year to Date OTP | 96.3% | 96.4% | 90.9% | 95.1% | 91.1% |
| Bus Substitutions | 157 | 0 | 4 |  132\* | 0 |
| Incidents of Note: 3/1-3/31 \* SLE: Equipment reliability issues, programmed bussing on SLE 3/9-10, 23-24 New Canaan busing due to PTC Implementation 3/23 Waterbury busing due to equipment failure  |

**Branch Ridership Totals (February 2019):**

* New Canaan: 111,824 (0.1%) Danbury: 53,848 (-1.9%) Waterbury: 24,635 (-3.6%)

**Branch Ridership Totals (YTD February 2019):**

* New Canaan: 236,986 (0.6%) Danbury: 114,424 (-0.5%) Waterbury: 51,177 (-0.7%)
* On-Time Performance (YTD March): SLE 95.1% (+0.3%), HL 91.1% (+9.4%)
* Average Weekday Ridership (February): SLE 1,220 (-25.7%), HL 1,937 (+137.5%)
* Average Weekday Ridership (YTD Feb.): SLE 1,148 (-25.0%), HL 1,860 (+138.8%)
* Annulments & Terminations (March): SLE 0 Ann.; 0 Term., HL 1 Ann.; 0 Term.
* Average Weekend Ridership (day) (Feb.): SLE 534 (-29.1%), HL 968 (+137.5%)
* Average Weekend Ridership (YTD Feb.): SLE 530 (-23.4%), HL 930 (+138.8%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*