CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**February 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(February - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2017 | 3,187,628(January)1.7% | 3,187,628(2018)1.7% |
| **On-Time Performance** (OTP)Overall | 95.0% | 95.2% |
| Goal: 93.0% AM Peak | 93.4% | 92.6% |
| PM Peak | 95.7% | 96.0% |
| Weekend | 97.8% | 97.6% |
| **Average Train Delay** (min) | 11.2 | 11.5 |
| **Cancellations and Terminations** | 22 (0.3%) | 35 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 100% | 100% Goal |
| **Consist Compliance** AM Peak | 96.4% | 93.0% |
| Goal: 95.0% PM Peak | 97.7% | 95.2% |
| **MDBF** - Mean Distance Between Failure- M8 Goal: 280,000 12 mo. avg. 210,577- Coach Goal: 200,000 12 mo. avg. 158,273- P32 Loco Goal: 21,000 12 mo. avg. 18,579- BL20 Loco Goal: 13,000 12 mo. avg. 15,651 | January257,430184,00838,40919,301 | YTD257,430184,00838,40919,301 |
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| Incidents of Note:**2/19-20:** delays – Overhead Substation fire at Devon |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 95.9% | 96.7% | 90.8% | 96.2% | 91.3% |
| Year to Date OTP | 96.5% | 96.2% | 91.7% | 93.9% | 90.6% |
| Bus Substitutions | 8 | 7 | 12 | 114\* | 1 |
| Incidents of Note: 2/1-2/28 \* SLE: Equipment reliability issues, programmed bussing on SLE 2/19 Dan & Wby bussing due Overhead Substation fire at Devon 2/25 NC Busing due to Catenary Failure resulting from high winds  |

**Branch Ridership Totals (January 2019):**

* New Canaan: 125,162 (1.0%) Danbury: 60,576 (0.7%) Waterbury: 26,542 (2.1%)

**Branch Ridership Totals (YTD January 2019):**

* New Canaan: 125,162 (1.0%) Danbury: 60,576 (0.7%) Waterbury: 26,542 (2.1%)
* On-Time Performance (YTD February): SLE 93.9% (-0.3%), HL 90.6% (+8.3%)
* Average Weekday Ridership (January): SLE 1,075 (-24.2%), HL 1,783 (+140.3%)
* Average Weekday Ridership (YTD Jan.): SLE 1,075 (-24.2%), HL 1,783 (+140.3%)
* Annulments & Terminations (February): SLE 0 Ann.; 0 Term., HL 0 Ann.; 1 Term.
* Average Weekend Ridership (day) (Jan.): SLE 526 (-16.7%), HL 892 (+140.3%)
* Average Weekend Ridership (YTD Jan.): SLE 526 (-16.7%), HL 892 (+140.3%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*