CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**February 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(February - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2017 | | | 3,187,628  (January)  1.7% | | | 3,187,628  (2018)  1.7% | |
| **On-Time Performance** (OTP)Overall | | | 95.0% | | | 95.2% | |
| Goal: 93.0% AM Peak | | | 93.4% | | | 92.6% | |
| PM Peak | | | 95.7% | | | 96.0% | |
| Weekend | | | 97.8% | | | 97.6% | |
| **Average Train Delay** (min) | | | 11.2 | | | 11.5 | |
| **Cancellations and Terminations** | | | 22 (0.3%) | | | 35 (0.2%) | |
| **Car Availability** (vs Requirement) M8 | | | 100% | | | 100% Goal | |
| **Consist Compliance** AM Peak | | | 96.4% | | | 93.0% | |
| Goal: 95.0% PM Peak | | | 97.7% | | | 95.2% | |
| **MDBF** - Mean Distance Between Failure  - M8 Goal: 280,000 12 mo. avg. 210,577  - Coach Goal: 200,000 12 mo. avg. 158,273  - P32 Loco Goal: 21,000 12 mo. avg. 18,579  - BL20 Loco Goal: 13,000 12 mo. avg. 15,651 | | | January  257,430  184,008  38,409  19,301 | | | YTD  257,430  184,008  38,409  19,301 | |
|  | | |  | | |  | |
| Incidents of Note:  **2/19-20:** delays – Overhead Substation fire at Devon | | | | | | | |
| **MONTHLY REPORT – Branch Lines, Shore Line East and Hartford Line** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 95.9% | 96.7% | | 90.8% | 96.2% | | 91.3% |
| Year to Date OTP | 96.5% | 96.2% | | 91.7% | 93.9% | | 90.6% |
| Bus Substitutions | 8 | 7 | | 12 | 114\* | | 1 |
| Incidents of Note: 2/1-2/28 \* SLE: Equipment reliability issues, programmed bussing on SLE  2/19 Dan & Wby bussing due Overhead Substation fire at Devon  2/25 NC Busing due to Catenary Failure resulting from high winds | | | | | | | |

**Branch Ridership Totals (January 2019):**

* New Canaan: 125,162 (1.0%) Danbury: 60,576 (0.7%) Waterbury: 26,542 (2.1%)

**Branch Ridership Totals (YTD January 2019):**

* New Canaan: 125,162 (1.0%) Danbury: 60,576 (0.7%) Waterbury: 26,542 (2.1%)
* On-Time Performance (YTD February): SLE 93.9% (-0.3%), HL 90.6% (+8.3%)
* Average Weekday Ridership (January): SLE 1,075 (-24.2%), HL 1,783 (+140.3%)
* Average Weekday Ridership (YTD Jan.): SLE 1,075 (-24.2%), HL 1,783 (+140.3%)
* Annulments & Terminations (February): SLE 0 Ann.; 0 Term., HL 0 Ann.; 1 Term.
* Average Weekend Ridership (day) (Jan.): SLE 526 (-16.7%), HL 892 (+140.3%)
* Average Weekend Ridership (YTD Jan.): SLE 526 (-16.7%), HL 892 (+140.3%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*