CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**January 2019**

|  |  |  |  |  |  |  |  |
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| **MONTHLY REPORT - New Haven Line Mainline** | | | | | | | |
| **Category** | | | **Month**  **(January - unless otherwise indicated)** | | | **YTD** | |
| **Ridership**  % change from same period 2017 | | | 3,407,432  (December)  1.7% | | | 40,298,687  (2018)  0.1% | |
| **On-Time Performance** (OTP)Overall | | | 95.4% | | | 95.4% | |
| Goal: 93.0% AM Peak | | | 91.8% | | | 91.8% | |
| PM Peak | | | 96.4% | | | 96.4% | |
| Weekend | | | 97.3% | | | 97.3% | |
| **Average Train Delay** (min) | | | 11.8 | | | 11.8 | |
| **Cancellations and Terminations** | | | 13 (0.2%) | | | 13 (0.2%) | |
| **Car Availability** (vs Requirement) M8 | | | 97.6% | | | 100% Goal | |
| **Consist Compliance** AM Peak | | | 90.0% | | | 90.0% | |
| Goal: 95.0% PM Peak | | | 93.1% | | | 93.1% | |
| **MDBF** - Mean Distance Between Failure  - M2 Goal: 20,000 12 mo. avg. 56,271  - M8 Goal: 350,000 12 mo. avg. 213,148  - Coach Goal: 260,000 12 mo. avg. 161,188  - P32 Loco Goal: 27,000 12 mo. avg. 17,880  - BL20 Loco Goal: 13,000 12 mo. avg. 15,721 | | | December  21,231  277,051  161,746  23,331  4,475 | | | YTD  56,271  213,148  161,188  17,880  15,721 | |
|  | | |  | | |  | |
| Incidents of Note:  **1/17:** AMdelays – Broken Rail track 4 between Greenwich and Rye  **1/23:** AM delays – Tr#1504 disabled at Southport and terminated  PM delays – Water Main break on 238th St bridge in Mt Vernon  **1/31:** AM delays – Trespasser on tracks north of 125th St Station | | | | | | | |
| **MONTHLY REPORT – Branch Lines and Shore Line East** | | | | | | | |
| Category | **New Canaan** | **Danbury** | | **Waterbury** | **Shore Line East (SLE)** | | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 97.1% | 95.7% | | 92.4% | 91.6% | | 89.8% |
| Bus Substitutions | 0 | 0 | | 7 | 204\* | | 4 |
| Mafersa Cars in Revenue Service | - | - | | - | 24 | | - |
| Incidents of Note: 1/1-1/31 \* SLE: Equipment reliability issues, programmed bussing on SLE  1/26 Waterbury bussing due Mainline catenary failure at Devon | | | | | | | |

**Branch Ridership Totals (December 2018):**

* New Canaan: 120,762 (-0.8%) Danbury: 57,135 (-1.8%) Waterbury: 30,499 (3.1%)

**Branch Ridership Totals (YTD December 2018):**

* New Canaan: 1,525,427 (0.8%) Danbury: 739,625 (-0.1%) Waterbury: 342,660 (0.1%)
* On-Time Performance (YTD January): SLE 91.6% +0.3%), HL 89.8% (+13.7%)
* Average Weekday Ridership (December): SLE 1,141 (-34.0%), HL 2,215 (+144.9%)
* Average Weekday Ridership (YTD Dec.): SLE 1,327 (-29.0%), HL 1,489 (+91.8%)
* Annulments & Terminations (January): SLE 2 Ann.; 1 Term., HL 9 Ann.; 5 Term.
* Average Weekend Ridership (day) (Dec.): SLE 644 (-15.2%), HL 1,107 (+144.9%)
* Average Weekend Ridership (YTD Dec.): SLE 779 (-5.6%), HL 744 (+91.8%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*