CONNECTICUT COMMUTER RAIL COUNCIL

MONTHLY OPERATIONS REPORT

**January 2019**

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| **MONTHLY REPORT - New Haven Line Mainline** |
| **Category** | **Month** **(January - unless otherwise indicated)** | **YTD** |
| **Ridership** % change from same period 2017 | 3,407,432(December)1.7% | 40,298,687(2018)0.1% |
| **On-Time Performance** (OTP)Overall | 95.4% | 95.4% |
| Goal: 93.0% AM Peak | 91.8% | 91.8% |
| PM Peak | 96.4% | 96.4% |
| Weekend | 97.3% | 97.3% |
| **Average Train Delay** (min) | 11.8 | 11.8 |
| **Cancellations and Terminations** | 13 (0.2%) | 13 (0.2%) |
| **Car Availability** (vs Requirement) M8 | 97.6% | 100% Goal |
| **Consist Compliance** AM Peak | 90.0% | 90.0% |
| Goal: 95.0% PM Peak | 93.1% | 93.1% |
| **MDBF** - Mean Distance Between Failure- M2 Goal: 20,000 12 mo. avg. 56,271- M8 Goal: 350,000 12 mo. avg. 213,148- Coach Goal: 260,000 12 mo. avg. 161,188- P32 Loco Goal: 27,000 12 mo. avg. 17,880- BL20 Loco Goal: 13,000 12 mo. avg. 15,721 | December21,231277,051161,74623,3314,475 | YTD56,271213,148161,18817,88015,721 |
|  |  |  |
| Incidents of Note:**1/17:** AMdelays – Broken Rail track 4 between Greenwich and Rye**1/23:** AM delays – Tr#1504 disabled at Southport and terminated PM delays – Water Main break on 238th St bridge in Mt Vernon**1/31:** AM delays – Trespasser on tracks north of 125th St Station |
| **MONTHLY REPORT – Branch Lines and Shore Line East** |
| Category | **New Canaan** | **Danbury** | **Waterbury** | **Shore Line East (SLE)** | **Hartford Line (HL)** |
| On-Time Performance (OTP) | 97.1% | 95.7% | 92.4% | 91.6% | 89.8% |
| Bus Substitutions | 0 | 0 | 7 |  204\* | 4 |
| Mafersa Cars in Revenue Service | - | - | - | 24 | - |
| Incidents of Note: 1/1-1/31 \* SLE: Equipment reliability issues, programmed bussing on SLE 1/26 Waterbury bussing due Mainline catenary failure at Devon  |

**Branch Ridership Totals (December 2018):**

* New Canaan: 120,762 (-0.8%) Danbury: 57,135 (-1.8%) Waterbury: 30,499 (3.1%)

**Branch Ridership Totals (YTD December 2018):**

* New Canaan: 1,525,427 (0.8%) Danbury: 739,625 (-0.1%) Waterbury: 342,660 (0.1%)
* On-Time Performance (YTD January): SLE 91.6% +0.3%), HL 89.8% (+13.7%)
* Average Weekday Ridership (December): SLE 1,141 (-34.0%), HL 2,215 (+144.9%)
* Average Weekday Ridership (YTD Dec.): SLE 1,327 (-29.0%), HL 1,489 (+91.8%)
* Annulments & Terminations (January): SLE 2 Ann.; 1 Term., HL 9 Ann.; 5 Term.
* Average Weekend Ridership (day) (Dec.): SLE 644 (-15.2%), HL 1,107 (+144.9%)
* Average Weekend Ridership (YTD Dec.): SLE 779 (-5.6%), HL 744 (+91.8%)

*Note: Hartford Line OTP and Ridership is combined CTrail and Amtrak services.*